Job Description

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Job Title	Development Tester & Trainer (in-house)	Employee Name	
Reporting to	Business Systems and Software Manager	Responsible For	n/a
Location	Honingham Thorpe, Colton, and any other reasonable locations as required.		

Overview of Role

Working as part of our in-house development team you will be collaborating on all new projects and updates to our bespoke software, ensuring that this software has a suitable suite of tests which will confirm whether the desired outcome has been achieved and remains achieved in subsequent version releases. Part of the role is to create sufficient feedback to the developers when desired outcome is not as expected in such a way as allows timely re-engineering of the software. You will also facilitate sign off by product owners of user acceptance testing prior to live release of the latest version. Alongside this you will create and deliver bespoke training to our stakeholders, either as a group or on a person-to-person basis. Both roles are of equal importance and will enable the post holder to be fully immersed in both the developmental side of internal software products to support our organisation and carry that forward with creative and innovative training solutions, suitable for all of our stakeholders.

Duties and Responsibilities

- Working with software developers and project support teams
- Understanding and recording business requirements
- Stress, performance, functional and scalability testing
- Designing, writing and executing test scripts
- Running manual and automated tests
- Writing bug reports
- Reviewing documentation and document analysis
- Working towards departmental and project deadlines
- Providing objective feedback to software development project teams
- Presenting findings to software development and business user teams
- Working on multiple projects at one time
- Communicating findings to technical and non-technical colleagues
- Provide training on new and updated features to super users and key stakeholders
- You will work with the Software Support team and key stakeholders to create and update training materials in both familiar and entirely new topics.
- Bright, ambitious and dedicated to great customer service.
- Working on other tasks as required – we're here to get the job done!

Performance Measures

KPIs are to be confirmed when in post

Person Specification

Our new Development Tester and Trainer will be an enthusiastic collaborator who has a passion for finding bugs, executing test plans, writing reports and offering general support to the wider development team. They will also be excellent communicators and have a rare ability to translate their technical expertise into engaging and informative training sessions that enable our stakeholders to work comfortably with any new software.

Qualifications & Experience

Essential
- A degree level qualification in the field of Computer Science, or commercial experience of Software Testing/Quality Assurance
- Knowledge of approaches/methods to software testing
- Strong presentation skills

Desirable
- Working knowledge of automated testing software, such as Katalon and Selenium
- Experience of working in Agile/Scrum
- Innovative and creative
- Experience in delivering exceptional IT related training courses in a face to face environment

Personal Qualities

- Drive, enthusiasm and resilience - we work in a multi-faceted and challenging environment
- Sense of ownership and pride in your performance and its impact on company's success
- Commitment to attain delivery goals and personal objectives
- Strong interpersonal skills.
- Possess mentoring/coaching skills.
- A strong interest and desire to succeed alongside an ability to update skills frequently as new technologies evolve.
- Friendly and approachable personality, expert at building rapport
- Initiative and self-confidence
- Experienced user of Microsoft Office packages.
- Views problems as challenges that we work together to resolve

Signed (Employee):

Signed (Manager):

Date: